





Poll no. 58, June 2006

Poll Results On 100 days on the formation of the 10th Palestinian government

Significant Opinion results:

Executive Summary

Assessment of the performance of the government 100 days after assuming its responsibilities:

* A majority of the respondents 45% believe that Hamas Movement is serious in achieving its electoral slogan: "Yes for change and reform", while a ratio of 26.7% believe that Hamas is not serious.

* With regards to the performance of the new government, the respondents believe that the weak point of the government lies in poor security performance: a ratio of 47.8% of the respondents believe that the security chaos phenomena have increased since the formation of the government while 18.7% said the phenomena decreased. A ratio of 38% said the performance of the security apparatuses is bad while 23.1% believe that their performance is good and a ratio of 36.1% said the performance of the security apparatuses is average.

* A majority of the respondents 31.7% said the new government assisted in pushing forward the current reforms in the PA compared with a ratio of 25.4% of the Palestinians said the new government is impeding the reforms. A ratio of 39.1% of the Palestinians doesn't see any impact of the government on the reform efforts.

* Within the same context, the respondents' assessment of the government is similar to the assessment of the previous government; however, the Palestinians feel the new government achieved progress in its performance in the sectors of education and health. A ratio of 50.2% rate the performance of the government in the education sector as good and only 14.1% think the performance is bad. In the health sector, 35% of the respondents believe the performance of the government is good while 25% see its performance as bad. The respondents noted the progress achieved in the performance of the PM as a majority of 43.9% believe his performance is good while only 21.3% see his performance as bad.

* A ratio of 36.6% said the work of the government is more transparent than the previous government while 25.6% said the opposite.

* A ratio of 41% of the public believes that the level of corruption decreased during the reign of the current government while 17.5% believe that corruption increased. It should be noted that a vast majority of the respondents 78% believe there is corruption in the PNA while 15.6% of the respondents said there is no corruption.

* In the field of conflict in jurisdictions between the government and the presidency, a ratio of 50% of the respondents blames the presidency while 38.3% hold the government responsible.

Assessing the change in political positions and thoughts on the basic issues

* The ratio of those supporting the two-state solution (Palestine and Israel) within the historical borders of Palestine declined from 57.9% in February 2006 to 52.4% in June 2006.

* There is no significant change in the support to the military operations against Israeli targets where the ratio was 43.8% in February 2006 and the ratio in this June poll is 43.1%.

* As for support to the suicide bombing operations against Israeli civilians, the ratio continues to decline to reach 44.8% in this June 2006 poll compared with 49.7% last February.

Public trust in political and religious figures and factions:

* If elections were to be held today and if the same blocs ran in the elections, the ratio of Palestinians who will vote for the Change and Reform List (Hamas) declined from 41.4% in February 2006 to 30.8% in June 2006.

* Ratio of Palestinians who would vote for Fateh Movement increased to 33.2% compared with 31% in February 2006.

* A ratio of 19.5% of the Palestinians said they will not vote for any of the lists or blocs which reflect a notable decrease in desire to participate in the elections compared with the previous poll. The ratio of Palestinians who said they don't want to vote was 9.2% in the last poll.

* A slight change was noted in the support of the respondents to other lists; for example, support to the Alternative List decreased from 2.1% to 1.4% while Independent Palestine List achieved some gain from 2.6% to 3.0%. Support to Martyr Abu Ali Mustafa List increased from 4.0% to 4.3% and the Third Way List from 1.8% to 1.9%, which means that the decline in the level of desire to vote for Hamas was large compared with a slight change in desire to vote for other lists.

* As for trust in political and religious factions, Fateh Movement got a trust ratio of 33.7% compared with 30.6% last February. Trust in Hamas Movement decreased from 38.7% last February to 28.9% in this poll. Ratio of those who don't trust anyone rose from 15.1% in February 2006 to 21.7% in this June survey.

* In general, the results of the poll show that support of the respondents is split between Fateh and Hamas and the remaining majority doesn't support anyone, which reflects the tendency of the Palestinian people moving towards a bipolar party system with weak or almost absence of alternative parties.

* The same applies to the trust and confidence in all Palestinian figures: those who trust PM Ismail Hanieh more reached 18.2% and President Mahmoud Abbas got 13% while a ratio of 5.6% of the respondents trusts Marwan Barghouthi.

* It should be noted that the ratio of respondents who don't trust any figure went up from 21.6% last February to 27% this June.

Varying levels of trust of the public in the capacity of the various parliament blocs towards the various government duties

* The viewpoints of the respondents vary with regards to the capacities and potentials of the elected parliament lists to succeed in the various duties. A majority of 48% of the respondents believes that Hamas is most capable of achieving the reforms while a ratio of 39.6% believe in the capacities of Hamas to wipe out the security chaos phenomenon. On the other hand, a majority of 45.2% of the respondents believe that Fatah is more capable of reviving the economic conditions and a majority of 41.1% think that Fatah is more capable of reaching a just political solution and more capable of solving the unemployment problem as 37.8% of the respondents believe so.

* At the level of the services, a ratio of 40.2% of the respondents trust Hamas capacity to succeed in achieving a better quality of services as the majority trust Hamas capacities to improve the health services and a ratio of 41.9% of the respondents believe in the potentials of Hamas to improve the educational services.

The variance in viewpoints was clear in the following trends; for example:

* At the level of conflict in the jurisdictions between the Presidency and the Council of Ministers, a ratio of 55.3% of the respondents in Gaza Strip blame the Presidency while 35.8% only blame the government. But in the West Bank, a ratio of 47% blame the Presidency and 39.8% blame the government.

* Within the same lines, the respondents viewpoints differed on the issue of supporting military operations against Israeli targets: a ratio of 38.9% of the respondents in the West Bank support those operations while 50.5% of the respondents in Gaza Strip support them.

* On the issue of support to suicide bombing operations against Israeli civilians, a ratio of 58.2% of the respondents in Gaza Strip either support them strongly or somewhat compared with 37.1% of the respondents in the West Bank.

* The same trend was also clear in the assessment of the respondents to the performance of the new government: the respondents in Gaza Strip feel the improvement in the performance of the new government with a ratio of 34% while only 22.9% of the respondents feel the same way in the West Bank.

Methodology

A random sample of 1197 people over the age of 18 was interviewed face-to-face throughout the West Bank and Gaza Strip between 21st and 22nd, of June 2006. The interviews were conducted in randomly selected homes, and the subjects inside each home were also selected randomly according to Kish tables. The interviews were conducted in 60 sampling points chosen randomly according to population.

In the <u>West Bank</u> 759 people were surveyed from the following areas: Jenin: Jenin, Jenin Refugee Camp (RC), Alyamoun, Al-Zababdeh, Maythaloon, Aqqabeh, Arabeh, Kufur Ra'i, Sarees. Nablus: Nablus, Hiwara, Salfit, Beit Wazan, Beit Iba, Aqraba, Hares, Zawata, Bidia, E'in Beit Ilma. Tulkarem and Qalqilya: Tulkarem, 'Tulkarem RC, Bal'a, Beit Leed, Jayyous, Qalqilia. Hebron: Hebron, Dura, Beit Ula, Aroub RC, Halhoul, Al-Thahriyeh, Sa'ir, Tarqoumya. Bethlehem: Bethlehem, A-Duha, Azza RC, Al-Khader, Artas, Beit Jala. Ramallah & al-Bireh: Ramallah, Al Bireh, Beit Reema, Ramon, Ni'leen, al-

Aljalazon RC. **Jericho**, Jericho, Aqbet Jaber RC. **Jerusalem:** Addahyeh, Bir Nabala, Silwan, Al_Ram, Ras Ilamoud, Qalandia RC, Shufat, Old City, Beit Hanina, Beit Hanina a-tahta, al-'Issawia, Wadi al – Joz.

In the <u>Gaza Strip</u>: 438 people were surveyed from: Gaza: Shati RC, a- Shuja'ia, Al-Shuja'yya, Attufah, Addaraj, Sheikh Radwan, Al- Nasser, Al-Rimal al-Shamali, Al-Rimal Al-Janoubi, Sabra, Al-Zaitoon. Khan Younis: Absan al- Saghira, Khan Younis, Bani Suheila, Abasan al-Kabira, Khan Younis RC. **Rafah:** Rafah, Tal al- Sultan RC, Rafah RC. Gaza North: Jabalia, Jabalia RC, Beit Hanoun. Deir al-Balah: Deir Al – Balah, Nusseirat RC, Al –Maghazi RC Al-Breij RC.

The margin of error is 3 percent, with a confidence level of 95.

Sample Distribution

54.3 % of the respondents were from West Bank,9.1 % from Jerusalem, 36.6 % from the Gaza Strip.

29.7% said they live in villages15.7% in refugee camps, and 54.6% in towns/cities.

50.1% were male, 49.9% were female. 64.3 % were married, 27.9%, single, 3.7% widowed, 1.3% divorced, 2.8% no answer.

The average age of the respondents was 34 years.

Occupation of Respondents

| Students 12.6% | Professionals - e.g. |
|------------------------------|-----------------------|
| laborers 8.4% | doctors/lawyers/ |
| Farmers/fishermen 2.7 % | pharmacists/engineers |
| Craftsmen 1.8% | 0.8% |
| Businessmen/private business | Housewives 33.4% |
| 7.5% | Unemployed 8.6% |
| Public Sector Employees13.3% | Retired 1.7%, |
| Private Sector Employees7.7% | No answer 1.5%. |
| | |
| | |
| | |

Results:

| | Total | West Bank | Gaza |
|------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Very optimistic | 4.8 | 3.4 | 7.1 |
| Optimistic | 49.4 | 50.5 | 47.5 |
| Pessimistic | 28.7 | 28.5 | 29.2 |
| Very Pessimistic | 16.7 | 17.1 | 16.0 |
| No answer | 0.4 | 0.5 | 0.2 |

Q.1 In general, how optimistic or pessimistic do you feel towards the future?

Q.2 How optimistic or Pessimistic are you towards reaching a peaceful settlement for the Arab-Israeli conflict?

| | Total | West Bank | Gaza |
|------------------|--------|-----------|--------|
| | N=1197 | N= 759 | N= 438 |
| Very optimistic | 1.8 | 0.9 | 3.2 |
| Optimistic | 32.2 | 34.8 | 27.6 |
| Pessimistic | 38.8 | 34.8 | 45.7 |
| Very Pessimistic | 26.1 | 28.2 | 22.6 |
| No answer | 1.1 | 1.3 | 0.9 |

Q. 3 Some believe that a two state formula Is the favored solution for the Arab-Israeli conflict, while others believe that historic Palestine can't be divided and thus the favored solution is a bi-national state on all of Palestine where Palestinians and Israeli enjoy equal representation and rights , which of these solutions do you prefer?

| | Total | West Bank | Gaza |
|---------------------------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Two- state solution: an Israeli state | 52.4 | 53.4 | 50.7 |
| and a Palestinian state | | | |
| Bi –national state on all of historic | 23.6 | 26.1 | 19.2 |
| Palestine | | | |
| One Palestinian state * | 7.4 | 4.9 | 11.6 |
| No solution | 9.4 | 9.7 | 8.9 |
| Islamic state * | 2.9 | 2.6 | 3.4 |
| Others | 2.0 | 0.8 | 4.1 |
| Don't know | 1.0 | 1.1 | 0.9 |
| No answer | 1.3 | 1.4 | 1.2 |

* these answers were not included as part of the options read to the interviewee

Q4. What do you think about the Oslo Accords? Would you say that you strongly support, somewhat support, somewhat oppose or strongly oppose?

| | Total | West Bank | Gaza |
|------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Strongly support | 6.3 | 5.9 | 6.8 |
| Support | 37.8 | 40.4 | 33.3 |
| Oppose | 29.7 | 26.7 | 34.9 |
| Strongly oppose | 19.6 | 18.8 | 21.0 |
| No answer | 6.6 | 8.2 | 4.0 |

Q5. Do you support the resumption of the military operations against Israeli targets as a suitable response within the current political conditions, or do you reject them and find them harmful to the Palestinian national interests?

| | Total | West Bank | Gaza |
|---------------------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Suitable response within the | 43.1 | 38.9 | 50.5 |
| current political conditions | | | |
| I reject them and find them | 50.8 | 54.8 | 43.8 |
| harmful to Palestinian National | | | |
| Interest | | | |
| Others | 0.8 | 0.4 | 1.6 |
| I don't know | 3.7 | 4.2 | 2.7 |
| No answer | 1.6 | 1.7 | 1.4 |

Q 6. How do you feel about the suicide bombings operations against Israeli Civilians? Do you strongly support it, somewhat support it, somewhat oppose it or strongly oppose it?

| | Total | West Bank | Gaza |
|------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Strongly support | 23.3 | 19.0 | 30.8 |
| Somewhat support | 21.5 | 18.1 | 27.4 |
| Somewhat oppose | 31.8 | 34.1 | 27.9 |
| Strongly oppose | 20.4 | 25.3 | 11.9 |
| Don't know | 2.3 | 2.6 | 1.6 |
| No answer | 0.7 | 0.9 | 0.4 |

Q 7. Are you satisfied or dissatisfied with the way President (Abu Mazen) is performing his job as a president of the PNA?

| | Total | West Bank | Gaza |
|----------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Very satisfied | 16.0 | 16.9 | 14.4 |
| Somewhat satisfied | 31.4 | 29.9 | 34.0 |
| Somewhat unsatisfied | 19.3 | 17.9 | 21.7 |
| Very unsatisfied | 29.0 | 30.0 | 27.2 |
| No answer | 4.3 | 5.3 | 2.7 |

Q8. After 100 days on the formation of the new government , how do you evaluate the performance of the following Palestinian Authority Agencies? Do you see them good, Average, Bad, or no answer?

| | Total | West Bank | Gaza |
|----------------------------------|---------|-----------|--------|
| Prime Minister (Isma'il Haniyeh | N= 1197 | N= 759 | N= 438 |
| Good | 43.9 | 40.2 | 50.2 |
| Average | 30.7 | 30.4 | 31.3 |
| Bad | 21.3 | 24.1 | 16.4 |
| No answer | 4.1 | 5.3 | 2.1 |
| | Total | West Bank | Gaza |

| Security Agencies | N= 1197 | N= 759 | N= 438 |
|-------------------|---------|--------|--------|
| Good | 23.1 | 21.9 | 25.3 |
| Average | 36.1 | 37.5 | 33.6 |
| Bad | 38.0 | 37.0 | 39.7 |
| No answer | 2.8 | 3.6 | 1.4 |

| | Total | West Bank | Gaza |
|---------------------|---------|-----------|--------|
| Legislative Council | N= 1197 | N= 759 | N= 438 |
| Good | 32.2 | 29.4 | 37.2 |
| Average | 35.1 | 36.4 | 32.9 |
| Bad | 28.6 | 29.0 | 27.9 |
| No answer | 4.1 | 5.2 | 2.0 |

| Council of Ministries (Executive Authority) | Total N= 1197 | West Bank N= 759 | Gaza N= 438 |
|-------------------------------------------------|------------------|---------------------|----------------|
| Good | 27.5 | 24.0 | 33.6 |
| Average | 37.7 | 36.2 | 40.2 |
| Bad | 30.1 | 33.5 | 24.2 |
| No answer | 4.7 | 6.3 | 2.0 |

| | Total | West Bank | Gaza |
|------------------------------|---------|-----------|--------|
| Palestinian Education System | N= 1197 | N= 759 | N= 438 |
| Good | 50.2 | 52.8 | 45.7 |
| Average | 33.5 | 29.5 | 40.4 |
| Bad | 14.1 | 15.0 | 12.6 |
| No answer | 2.2 | 2.7 | 1.3 |

| | Total | West Bank | Gaza |
|---------------------------|---------|-----------|--------|
| Palestinian Health System | N= 1197 | N= 759 | N= 438 |
| Good | 35.0 | 34.1 | 36.5 |
| Average | 38.1 | 35.6 | 42.5 |
| Bad | 25.0 | 27.7 | 20.3 |
| No answer | 1.9 | 2.6 | 0.7 |

| | Total | West Bank | Gaza |
|----------------|---------|-----------|--------|
| Palestinian TV | N= 1197 | N= 759 | N= 438 |
| Good | 35.3 | 40.6 | 26.3 |
| Average | 35.3 | 33.3 | 38.6 |
| Bad | 25.6 | 20.7 | 34.2 |
| No answer | 3.8 | 5.4 | 0.9 |

| | Total | West Bank | Gaza |
|-------------------|---------|-----------|--------|
| Palestinian Radio | N= 1197 | N= 759 | N= 438 |
| Good | 37.0 | 37.9 | 35.4 |
| Average | 35.3 | 36.0 | 34.2 |
| Bad | 20.9 | 16.9 | 27.9 |
| No answer | 6.8 | 9.2 | 2.5 |

| Ministry Of Interior (passports, ID Cards, Other documents) | Total N= 1197 | West Bank N= 759 | Gaza N= 438 |
|-----------------------------------------------------------------|------------------|---------------------|----------------|
| Good | 32.7 | 33.9 | 30.6 |
| Average | 39.2 | 35.4 | 45.7 |
| Bad | 21.6 | 21.5 | 21.9 |
| No answer | 6.5 | 9.2 | 1.8 |

| | Total | West Bank | Gaza |
|----------------------------|---------|-----------|--------|
| Ministry of Social Affairs | N= 1197 | N= 759 | N= 438 |
| Good | 28.7 | 27.9 | 30.1 |
| Average | 38.6 | 36.1 | 42.9 |
| Bad | 25.1 | 25.4 | 24.7 |
| No answer | 7.6 | 10.6 | 2.3 |

| | Total | West Bank | Gaza |
|--------------------------------|---------|-----------|--------|
| Vehicle and Traffic department | N= 1197 | N= 759 | N= 438 |
| Good | 26.1 | 26.7 | 25.1 |
| Average | 38.7 | 36.2 | 42.9 |
| Bad | 24.1 | 23.8 | 24.7 |
| No answer | 11.1 | 13.3 | 7.3 |

Q9. After 100 days on the formation of the new government, and in comparison with the previous one, would you say that performance of the present government has become better, didn't change, or became worse than it was before?

| | Total | West Bank | Gaza |
|--------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Better than before | 27.0 | 22.9 | 34.0 |
| Didn't change | 38.3 | 37.8 | 39.0 |
| Worse than before | 31.2 | 34.5 | 25.6 |
| No answer | 3.5 | 4.8 | 1.4 |

Q10.After 100 days on the formation of the new government, did you feel the imposition of any new\ additional restrictions on the social liberties?

| | Total | West Bank | Gaza |
|------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Yes | 22.8 | 25.7 | 17.8 |
| No | 72.8 | 69.7 | 78.3 |
| Don't Know | 4.4 | 4.6 | 3.9 |

Q10-1 Can you tell me what are these restrictions?

| | Total | West Bank | Gaza |
|-------------------------|--------|-----------|------|
| | N= 273 | N= 195 | N=78 |
| Social Restrictions | 13.6 | 12.8 | 15.4 |
| Security situation | 13.2 | 5.6 | 32.1 |
| Israeli Restrictions | 13.9 | 15.4 | 10.3 |
| Salaries | 18.7 | 24.6 | 3.8 |
| No answer | 3.3 | 3.1 | 3.8 |
| Economical Restrictions | 30.0 | 36.4 | 14.1 |
| Others | 7.3 | 2.1 | 20.5 |

* this question was asked to those who felt that there are restrictions in question 10

Q 11. Hamas Campaign's slogan was "yes for change and reform" after 100 days on the formation of the new government, to what extent do you think Hamas is genuine in realizing it's slogan? Is it very genuine, genuine, in between, or not genuine at all?

| | Total | West Bank | Gaza |
|--------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Very genuine | 22.4 | 19.1 | 28.1 |
| Genuine | 22.6 | 24.4 | 19.4 |
| In between | 24.6 | 22.4 | 28.5 |
| Not Genuine | 15.3 | 16.1 | 13.9 |
| Not Genuine at all | 11.4 | 13.8 | 7.1 |
| I don't know | 2.6 | 3.2 | 1.6 |
| No answer | 1.1 | 1.0 | 1.4 |

Q 12. Which of the following Parliamentary blocks is the most capable of achieving each of the following? Is it Fateh, Hamas, Third way, Al-Badeel, Al – Mubadaraha, or no one?

| | Total | West Bank | Gaza |
|----------------------------------|---------|-----------|--------|
| Improving the economic Condition | N= 1197 | N= 759 | N= 438 |
| Fateh | 45.2 | 47.4 | 41.3 |
| Hamas | 31.2 | 26.7 | 39.0 |
| PFLP | 2.5 | 2.1 | 3.2 |
| Third Way | 2.4 | 2.5 | 2.3 |
| Al – Badeel | 0.5 | 0.4 | 0.7 |
| Al Mubadarah | 1.2 | 1.3 | 0.9 |
| No One | 16.5 | 19.1 | 12.1 |
| No answer | 0.5 | 0.5 | 0.5 |

| | Total | West Bank | Gaza |
|--------------|---------|-----------|--------|
| Reform | N= 1197 | N= 759 | N= 438 |
| Fateh | 28.5 | 30.6 | 24.9 |
| Hamas | 48.0 | 43.0 | 56.6 |
| PFLP | 3.8 | 3.4 | 4.6 |
| Third Way | 1.4 | 2.0 | 0.5 |
| Al – Badeel | 0.7 | 0.9 | 0.2 |
| Al Mubadarah | 1.5 | 1.8 | 0.9 |
| No One | 15.6 | 17.8 | 11.9 |
| No answer | 0.5 | 0.5 | 0.4 |

| | Total | West Bank | Gaza |
|-------------------------------------|---------|-----------|--------|
| Achieving a just political solution | N= 1197 | N= 759 | N= 438 |
| Fateh | 41.1 | 41.5 | 40.4 |
| Hamas | 29.6 | 25.7 | 36.3 |
| PFLP | 3.1 | 2.6 | 3.9 |
| Third Way | 1.3 | 0.8 | 2.1 |
| Al – Badeel | 0.3 | 0.1 | 0.5 |
| Al Mubadarah | 2.0 | 1.8 | 2.3 |
| No One | 22.1 | 26.7 | 14.2 |
| No answer | 0.5 | 0.8 | 0.3 |

| | Total | West Bank | Gaza |
|------------------------------------|---------|-----------|-------|
| Obliterating forms of Chaos | N= 1197 | N= 759 | N=438 |
| Fateh | 31.4 | 34.4 | 26.3 |
| Hamas | 39.6 | 34.5 | 48.4 |
| PFLP | 2.9 | 2.6 | 3.4 |
| Third Way | 1.0 | 1.3 | 0.5 |
| Al – Badeel | 0.3 | 0.1 | 0.7 |
| Al Mubadarah | 1.5 | 1.7 | 1.1 |
| No One | 22.6 | 24.8 | 18.9 |
| No answer | 0.7 | 0.6 | 0.7 |

| | Total | West Bank | Gaza |
|---------------------------|---------|-----------|--------|
| Improving health services | N= 1197 | N= 759 | N= 438 |
| Fateh | 36.2 | 37.9 | 33.1 |
| Hamas | 40.2 | 34.9 | 49.3 |
| PFLP | 3.0 | 2.2 | 4.3 |
| Third Way | 1.8 | 2.2 | 0.9 |
| Al – Badeel | 0.6 | 0.5 | 0.7 |
| Al Mubadarah | 3.3 | 4.3 | 1.6 |
| No One | 14.4 | 17.1 | 9.6 |
| No answer | 0.5 | 0.9 | 0.5 |

| | Total | West Bank | Gaza |
|--------------------------------|---------|-----------|--------|
| Improving educational services | N= 1197 | N= 759 | N= 438 |
| Fateh | 37.1 | 39.8 | 32.4 |
| Hamas | 41.9 | 37.2 | 50.2 |
| PFLP | 2.8 | 2.2 | 3.9 |
| Third Way | 2.2 | 2.5 | 1.6 |
| Al – Badeel | 0.3 | 0.1 | 0.5 |
| Al Mubadarah | 1.7 | 1.8 | 1.4 |
| No One | 13.4 | 15.5 | 9.6 |
| No answer | 0.6 | 0.9 | 0.4 |

| | Total | West Bank | Gaza |
|--------------|---------|-----------|--------|
| Unemployment | N= 1197 | N= 759 | N= 438 |
| Fateh | 37.8 | 40.7 | 32.9 |
| Hamas | 33.3 | 29.0 | 40.9 |
| PFLP | 2.3 | 2.1 | 2.5 |
| Third Way | 2.4 | 2.2 | 2.7 |
| Al – Badeel | 0.3 | 0.3 | 0.2 |
| Al Mubadarah | 1.2 | 1.3 | 0.9 |
| No One | 22.2 | 23.8 | 19.4 |
| No answer | 0.5 | 0.6 | 0.5 |

Q13. The recent years witnessed forms of chaos, lack of implementation of the law, and security and public order, after 100 days on the formation of Haniyeh's government, in your opinion did these forms increase, didn't change or did they decrease?

| | Total | West Bank | Gaza |
|-------------------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Forms of chaos have increased | 47.8 | 49.1 | 45.4 |
| Didn't change | 32.2 | 35.0 | 27.2 |
| Forms of chaos have decreased | 18.7 | 14.1 | 26.7 |
| Don't know\ no answer | 1.3 | 1.8 | 0.7 |

Q14. DO you think that the formation of the new government headed by Isma'il Haniyeh assisted pushing the current PA Reform process forward? Backward? Or it didn't have any influence on the current reform process?

| | Total | West Bank | Gaza |
|----------------------------------------------------------------|---------|-----------|-------|
| | N= 1197 | N=759 | N=438 |
| It assisted pushing the current PA reform process forward | 31.7 | 26.6 | 40.6 |
| It assisted pushing the current PA Reform process backwards | 25.4 | 26.5 | 23.5 |
| It didn't have any influence on the current reform process | 39.1 | 42.8 | 32.6 |
| No answer | 3.8 | 4.1 | 3.3 |

Q 15. with regards to it's work and agenda, do you think that Haniye's government provides the Palestinian citizen with more information than the previous government , less than the previous government , or the same amount of information as the previous government?

| | Total | West Bank | Gaza |
|-------------------------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| More that the previous government | 36.6 | 31.9 | 44.7 |
| The same as the previous government | 30.2 | 29.8 | 31.1 |
| Less than the previous government | 25.6 | 28.9 | 19.9 |
| I don't Know\No answer | 7.6 | 9.4 | 4.3 |

Q16. Do you think that there is corruption in the PNA? YES or No?

| | Total | West Bank | Gaza |
|--------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Yes | 78.8 | 83.9 | 69.9 |
| No | 15.6 | 11.9 | 22.1 |
| I don't Know | 4.9 | 3.6 | 7.3 |
| No answer | 0.7 | 0.6 | 0.7 |

Q 16-1 To what extent do you think there is corruption in the PNA, to a high level, a medium level, or a low level?

| | Total | West Bank | Gaza |
|-----------------|--------|-----------|-------|
| | N= 943 | N= 637 | N=306 |
| To a high level | 47.8 | 53.8 | 35.3 |
| Medium level | 7.3 | 34.9 | 42.5 |
| Low level | 14.2 | 10.4 | 22.2 |
| No answer | 0.7 | 0.9 | 0.0 |
| da | | | |

* this question was asked to those who answered that there was corruption in the PNA in question 16

| | Total | West Bank | Gaza |
|----------------------|---------|-----------|-------|
| | N= 1197 | N=759 | N=438 |
| To a great extent | 21.9 | 25.2 | 16.2 |
| To an average extent | 25.9 | 26.0 | 25.8 |
| To a low extent | 23.6 | 18.8 | 32.0 |
| No nepotism at all | 21.4 | 21.6 | 21.0 |
| Don't know | 6.4 | 7.8 | 4.1 |
| No answer | 0.8 | 0.6 | 0.9 |

Q17. In the Light of the present government, to what extent do you feel the presence of nepotism in providing public services?

Q18. In the light of the present government, to what extent do you feel the presence of nepotism in governmental appointments?

| | Total | West Bank | Gaza |
|----------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| To a great extent | 25.5 | 27.8 | 21.5 |
| To an average extent | 21.7 | 21.9 | 21.5 |
| To a low extent | 21.2 | 16.1 | 30.1 |
| No nepotism at all | 23.9 | 25.2 | 21.7 |
| Don't know | 6.8 | 8.4 | 3.9 |
| No answer | 0.9 | 0.6 | 1.3 |

Q19. To what extent do you think the present government is being transparent in handing the financial issues? To a very high degree, high degree, average degree, low or very low?

| | Total | West Bank | Gaza |
|-----------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| To a very high degree | 20.5 | 20.7 | 20.1 |
| High degree | 17.5 | 12.8 | 25.8 |
| Average | 22.2 | 18.2 | 29.2 |
| Low degree | 18.0 | 19.6 | 15.1 |
| Very low degree | 13.0 | 17.7 | 5.0 |
| I don't know | 8.0 | 10.3 | 4.1 |
| No answer | 0.8 | 0.7 | 0.7 |

Q 20. In general, do you feel you are informed on the government's budget?

| | Total | West Bank | Gaza |
|------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Yes | 21.7 | 17.3 | 29.5 |
| No | 72.7 | 76.9 | 65.3 |
| Don't Know | 4.3 | 5.0 | 3.0 |
| No answer | 1.3 | 0.8 | 2.2 |

Q 21. Compared to the previous government , did the level of corruption in the present government increase or did not change , or did it decrease?

| | Total | West Bank | Gaza |
|---------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Increased | 17.5 | 21.1 | 11.2 |
| Decreased | 41.0 | 36.2 | 49.3 |
| Didn't change | 37.8 | 39.5 | 34.9 |
| Don't know | 3.1 | 2.8 | 3.7 |
| No answer | 0.6 | 0.4 | 0.9 |

| | Total | West Bank | Gaza |
|----------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| To a great extent | 20.6 | 18.2 | 24.7 |
| To an average extent | 29.7 | 28.3 | 32.2 |
| To a low extent | 30.2 | 30.7 | 29.2 |
| Don't know | 18.0 | 21.6 | 11.9 |
| No answer | 1.5 | 1.2 | 2.0 |

Q22. To what extent is the government fair and just in collecting taxes and other fees?

Q23. In your opinion , is the number of civil servants big, average, or small?

| | Total | West Bank | Gaza |
|------------|--------|-----------|-------|
| | N=1197 | N= 759 | N=438 |
| Big | 53.6 | 53.6 | 53.7 |
| Average | 28.7 | 29.8 | 26.9 |
| Small | 12.2 | 10.0 | 16.0 |
| Don't know | 5.0 | 6.3 | 2.7 |
| No answer | 0.5 | 0.3 | 0.7 |

| Q24. In your opinion, to what extent does the government publicize its decisions and policy in order to |
|---------------------------------------------------------------------------------------------------------|
| keep the citizen informed of its work? |

| | Total | West Bank | Gaza |
|----------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| To a great extent | 15.3 | 13.6 | 18.3 |
| To an average extent | 32.6 | 29.4 | 38.1 |
| To a low extent | 42.1 | 44.0 | 38.8 |
| Don't know | 8.7 | 11.3 | 4.1 |
| No answer | 1.3 | 1.7 | 0.7 |

Q25. To what extent, does the government monitor the performance of its institutions?

| | Total | West Bank | Gaza |
|-----------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| To a great extent | 19.8 | 16.5 | 25.6 |
| To an average extent | 26.9 | 23.2 | 33.3 |
| To a low extent | 21.6 | 22.3 | 20.3 |
| There's no monitoring | 23.3 | 28.1 | 15.1 |
| Don't know | 7.4 | 8.6 | 5.5 |
| No answer | 1.0 | 1.3 | 0.2 |

Q26. A major debate emerged recently regarding the disagreement between the government and the Palestinian Authority Presidency, who do you blame more, the presidency or the government?

| | Total | West Bank | Gaza |
|--------------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| The Presidency | 50.0 | 47.0 | 55.3 |
| The government | 38.3 | 39.8 | 35.8 |
| I don't know \ No answer | 11.7 | 13.2 | 8.9 |

Q27. Did you vote in the PLC elections that took place at the beginning of this year?

| | Total | West Bank | Gaza |
|-----------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Yes | 77.8 | 78.4 | 76.7 |
| No | 21.7 | 21.1 | 22.8 |
| No answer | 0.5 | 0.5 | 0.5 |

Q28. Which list did you vote for?

| | Total | West Bank | Gaza |
|-----------------------------------|--------|-----------|-------|
| | N= 931 | N= 595 | N=336 |
| Alternative list (DFLP, PPP, | 2.9 | 3.9 | 1.2 |
| Fida, and independents coalition) | | | |
| Independent Palestine list (| 4.5 | 4.7 | 4.2 |
| Mustafa Barghouthi and the | | | |
| independents) | | | |
| Martyr Abu Ali Mustafa List | 5.9 | 5.2 | 7.1 |
| Martyr Abu Abbas List | 0.8 | 1.0 | 0.3 |
| Freedom and Social Justice list | 0.4 | 0.3 | 0.6 |
| Change and reform list | 43.5 | 42.4 | 45.5 |
| The National Coalition for | 0.1 | 0.0 | 0.3 |
| Democratic Justice | | | |
| The Third Road List | 4.2 | 5.0 | 2.7 |
| Freedom and Independence List | 0.4 | 0.7 | 0.6 |
| Palestine Justice List | 0.5 | 0.7 | 0.3 |
| Fateh List | 34.0 | 33.8 | 34.5 |
| No answer | 2.8 | 2.3 | 2.7 |

• this question was asked to those who voted in the PLC's elections

Q28-1 Did the new government rise to your expectations?

| | Total | West Bank | Gaza |
|-----------|--------|-----------|-------|
| | N= 405 | N= 252 | N=153 |
| Yes | 59.5 | 52.4 | 71.2 |
| No | 34.8 | 42.5 | 22.2 |
| No answer | 5.7 | 5.1 | 6.6 |

• this question was asked to those who voted for Hamas only

Q29 If the elections happened another time today, which list would you vote for?

| | Total | West Bank | Gaza |
|-----------------------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Alternative list (DFLP, PPP, | 1.4 | 1.8 | 0.7 |
| Fida, and independents coalition) | | | |
| Independent Palestine list (| 3.0 | 2.4 | 4.1 |
| Mustafa Barghouthi and the | | | |
| independents) | | | |
| Martyr Abu Ali Mustafa List | 4.3 | 3.3 | 5.9 |
| Martyr Abu Abbas List | 0.2 | 0.3 | 0.0 |
| Freedom and Social Justice list | 0.2 | 0.1 | 0.2 |
| Change and reform list | 30.8 | 27.3 | 37.0 |
| The National Coalition for | 0.1 | 0.0 | 0.2 |
| Democratic Justice | | | |
| The Third Road List | 1.9 | 1.8 | 2.1 |
| Freedom and Independence List | 0.2 | 0.3 | 0.0 |
| Palestine Justice List | 0.3 | 0.4 | 0.2 |
| Fateh List | 33.2 | 35.6 | 29.0 |
| Won't vote | 19.5 | 20.9 | 16.9 |
| No answer | 4.9 | 5.8 | 3.7 |

Q 30. To what extent does the government spend it's revenues from the donations, taxes and other fees in an ingenuous way?

| | Total | West Bank | Gaza |
|----------------------|---------|-----------|-------|
| | N= 1197 | N=759 | N=438 |
| To a great extent | 23.5 | 18.2 | 32.6 |
| To an average extent | 26.8 | 26.5 | 27.4 |
| To a low extent | 33.6 | 37.9 | 26.0 |
| Don't Know | 14.4 | 15.7 | 21.1 |
| No answer | 1.7 | 1.7 | 1.9 |

Q31. In your opinion, what is the worst form of corruption? Is it nepotism, favoring supporters of a certain movement, in transparency, misuse of public fund, bribe, or other?

| | Total | West Bank | Gaza |
|----------------------------------|---------|-----------|-------|
| | N= 1197 | N= 759 | N=438 |
| Nepotism | 20.6 | 22.1 | 18.0 |
| Favoring Supporters of a certain | 20.3 | 17.1 | 25.8 |
| movement | | | |
| In transparency | 8.4 | 9.2 | 6.8 |
| Misuse of a public fund | 34.9 | 34.7 | 35.4 |
| Bribe | 14.4 | 15.3 | 12.8 |
| Other | 0.4 | 0.5 | 0.2 |
| No answer | 1.0 | 1.1 | 1.0 |

Q.32. Which Palestinian Personality do you trust the most?

| | Total | West Bank | Gaza |
|--------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Mahmoud Abbas | 13.0 | 14.2 | 11.0 |
| Ismaeel Haniyeh | 18.2 | 13.3 | 26.7 |
| Mahmoud Az Zahar | 2.8 | 2.8 | 2.7 |
| Sa'eb I'rikat | 1.5 | 1.7 | 1.1 |
| Yasser Arrafat | 2.7 | 4.0 | 0.5 |
| Ahmad Yassen | 1.1 | 1.4 | 0.5 |
| Ahmad Sa'adat | 3.0 | 2.9 | 3.2 |
| Mustafa Barghouti | 2.5 | 2.5 | 2.5 |
| Khaled Mish'al | 2.0 | 2.4 | 1.4 |
| Hanan Ashrawi | 1.8 | 2.5 | 0.7 |
| Marwan Barghouti | 5.6 | 6.5 | 4.1 |
| Mohamad Dahlan | 2.7 | 0.5 | 6.4 |
| Dr. Azziz Dwiek | 1.1 | 0.9 | 1.4 |
| Don't Trust anyone | 27.0 | 29.5 | 22.6 |
| No answer | 4.7 | 4.6 | 4.8 |
| Others | 10.3 | 10.3 | 10.4 |

• The question was an open-ended one

Q.33. Which Palestinian faction do you trust the most?

| | Total | West Bank | Gaza |
|------------------------|---------|-----------|--------|
| | N= 1197 | N= 759 | N= 438 |
| Fateh | 33.7 | 35.8 | 29.9 |
| Hammas | 28.9 | 24.2 | 37.0 |
| Islamic Jihad | 2.2 | 2.1 | 2.3 |
| PFLP | 4.3 | 3.7 | 5.5 |
| Democratic Front | 0.6 | 0.9 | 0.0 |
| PPP | 0.3 | 0.4 | 0.0 |
| Al Mubadarah | 1.3 | 1.7 | 0.7 |
| Other Islamic Factions | 1.7 | 2.5 | 0.2 |
| Don't Trust any one | 21.7 | 23.3 | 18.9 |
| No answer | 4.3 | 4.1 | 4.8 |
| FIDA | 0.4 | 0.7 | 0.0 |
| Others | 0.6 | 0.6 | 0.7 |

• The question was an open-ended one